

Complaints Publication Report

Firm Name Lowell Financial Limited
Period Covered 1st January 2024 to 30th June 2024
Names Covered Lowell Financial Limited & Lowell Portfolio I Ltd

	Complaints Per 1000 Accounts	Number of Complaints Opened	Number of complaints closed	Percentage closed within 3 days	Percentage closed after 3 days but within 8 weeks	Percentage upheld
Credit Related	0.84	7,300	7,030	40.1%	59.8%	31.3%